North Yorkshire County Council

Care and Independence Overview and Scrutiny Committee

Minutes of the meeting held on 30 June 2016 at 10.30am at County Hall, Northallerton.

Present:-

County Councillor Patrick Mulligan in the Chair.

County Councillors: Val Arnold, Margaret Atkinson (as substitute for Tim Swales), Jim Clark, John Ennis, Helen Grant, Bryn Griffiths (as substitute for Bill Hoult), Mike Jordan, John McCartney, Brian Marshall, Heather Moorhouse, Chris Pearson and John Savage.

Representatives of the Voluntary Sector: Julie Knight (North Yorkshire and York Forum)

In attendance: County Councillor Clare Wood (Executive Member for Adult Social Care Health Integration).

Officers: Ray Busby (Scrutiny Support Officer, (Policy and Partnerships)), Stephen Miller (Public Health Intelligence Analyst, Health and Adult Services), Dale Owens (Locality Head of Commissioning, Health and Adult Services). Dr Lincoln Sargeant, Director of Public Health and Mike Webster (Assistant Director, Contracting, Procurement and Quality Assurance (Health and Adult Services).

Apologies: Jackie Snape (Disability Action Yorkshire) and Mike Padgham (Independent Care Group).

Copies of all documents considered are in the Minute Book

101. Minutes

Resolved -

That the Minutes of the meeting held on 21 April 2016, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

102. Any Declarations of Interest

There were no declarations of interest to note.

The Chairman welcomed Julie Knight, the recently appointed member of the Committee to represent the voluntary sector.

103. Public Questions or Statements

The Committee was advised that no notice had been received of any public questions or statements to be made at the meeting.

104. Dialogue with Providers: Extra Care

Considered -

The report of the Scrutiny Team Leader guiding the Committee's question and answer session with providers of extra care in the County.

Present for this item:

Andy Powel, Customer Services Director, Broadacres Housing Association. Paula Broadbent, Retirement Solutions Director, Keepmoat Clare Charlton, Head of Extra Care, Housing and Care 21 Clare Hemming, Development Programme Manager, Housing and Care 21 Hayley Quinn, Regional extra Care Manager for Housing and Care 21

In the second of a series of planned conversations with social care providers, chiefly those delivering commissioned services, committee members talked to two current extra care providers: Broadacres, and Housing and Care 21.

The Corporate Director explained that North Yorkshire has a long and strong track record on extra care housing and now has nineteen schemes across the county, with 5 more under development in Leyburn, Sowerby, Pickering, Harrogate and Ripon. Most feature some form of increased on-site support, to enable individuals with illnesses or disabilities to live as independently as possible. People have their own flats and tenancies, and there is often a range of communal facilities available, such as hairdressers, restaurants and shops.

The overriding opinion of the providers, shared by the directorate was that extra care is at its best when it acts as a preventative model, supports independence and helps avoid admissions into residential care. Their view was that it remains a most successful and cost effective form of care delivery when compared to other models, including residential care and care in the community.

The provider representatives stressed that formal and informal relationships between providers and the HAS Directorate in terms of communication, referral, arrangements, the sharing of ideas and good practice, were excellent at all levels - strategic through to operational.

To help grow and foster that sense of community, the providers highlighted their ongoing commitment to involving and engaging with residents so that residents' views about facilities and community living are fully taken into account and that community activities and facilities reflects people's wishes and aspirations. Non-residents are actively encouraged to participate and make use of the home's community facilities and schemes, clubs, hobbies and groups; and, conversely, tenants and residents are encouraged to take part in community life.

The extra care providers had mixed concerns about the business effects of the Living Wage, recruitment and retention and staff turnover.

Resolved -

- a) That the report be noted.
- b) The directorate report back to the Committee in spring 2017 with a clear account of how it knows extra care is performing well, how it is delaying higher needs dependency, the extent to which it is cost effective, how it enables an improved lifestyle, whether it is still delivering the outcomes that were predicted and expected, and so on.
- c) The Committee looks forward to seeing the qualitative and quantitative data and information used by the authority to inform commissioning decisions.

105. North Yorkshire Joint Alcohol Strategy - One year on

Considered -

The report and presentation of the Director of Public Health on the 2015 North Yorkshire County Council published joint alcohol strategy, which is aimed at galvanising partners to collectively reduce the harms from alcohol.

The data showed good progress against the identified three outcome areas; establish responsible and sensible drinking as the norm; identify and support those who need help into treatment through recovery and to reduce alcohol related crime and disorder. Alongside this key date is evidence of significant developments and initiatives within each of the three outcome areas.

Resolved -

That the report and presentation be noted.

106. Suicide Audit

Considered -

The presentation of the Director of Public Health

Resolved -

That the presentation be noted.

107. Mental Capacity Act and Deprivation of Liberty Safeguards

Considered -

The report of the Corporate Director - Health and Adult Services briefing Members on the Mental Capacity Act and Deprivation of Liberty Safeguards and its significance for the Directorate.

Resolved -

That the information given be noted

108. Court of Protection Rules

Considered -

The presentation by the Corporate Director - Health and Adult Services

Resolved -

That the presentation be deferred to a future date.

109. Work Programme

Considered -

The report of the Scrutiny Team Leader on the Work Programme.

Resolved -

- a) That the Work Programme be agreed.
- b) That the group spokespersons, at their forthcoming mid cycle briefing, review the Local Account and then make recommendations to the rather than the Committee, from the outset, assessing the document itself, as has been the case in previous years.

The meeting concluded at 12:50pm